

# HEAT CONTROLLER, INC.

## Limited Product Warranty

### GENERAL

This warranty is applicable to **HP Series** residential geothermal single stage heat pumps manufactured by Heat Controller, Inc., when installed per Heat Controller installation instructions and in accordance with all local, state, and national codes for normal residential use.

### LIMITED FIVE YEAR PARTS WARRANTY

All parts of the **HP** residential geothermal heat pumps manufactured by Heat Controller, Inc., are warranted to be free from defects for five (5) years from the date of purchase by the original owner. Heat Controller will provide a free component to replace one which becomes defective during the five year warranty period. The replacement may be new or rebuilt. We, through our authorized distributor, will supply the replacement part; transportation, handling, and labor costs to diagnose, repair or replace such defective parts are not covered by this limited parts warranty and are the owner's responsibility. Ready access to the unit for service is the owner's responsibility.

### LIMITED 6th THROUGH 7th YEAR COMPRESSOR WARRANTY

We will repair or replace a compressor which proves to be defective due to materials or workmanship for two years in addition to the five year parts warranty, for a total warranty period of seven (7) years. All restrictions, limitations and procedures for the five year parts warranty apply to the additional two year compressor warranty period.

### EXCEPTIONS

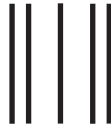
The warranty does not cover normal maintenance, labor charges, transportation charges for replacement parts, replacement of refrigerant or filters, any other service call or repairs. If the unit is put to commercial, business, rental or other use or application other than for residential use, we make no warranties, express or implied. We will not be liable for damages or delays caused by events beyond our control, including accident, alteration, abuse, war, government restrictions, strikes, fire, flood, or other acts of God.

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PLACE  
STAMP  
HERE

HEAT CONTROLLER, INC.

P. O. Box 1089  
Jackson, MI 49204



## DURATION OF WARRANTY/REGISTRATION CARD

The warranty begins on the date of purchase by the original consumer. The consumer must complete and return the warranty registration card or register on-line at [www.heatcontroller.com](http://www.heatcontroller.com) and provide a receipted bill of sale as proof of warranty period. Without this proof, the warranty begins on date of shipment from the factory. This limited warranty gives you specific rights and you may also have other rights which vary from state to state. Heat Controller does not authorize any person to create for it any other obligations or liability in connection with its products. **Except as specifically provided herein, there are no warranties, express or implied, which extend beyond the description in this document. Heat Controller makes no warranty of merchantability in respect to this product and makes no warranty that this product is fit for a particular purpose.**

## GENERAL CONDITIONS

The above warranties are void if the Company's equipment has been damaged, misused, installed in a corrosive atmosphere, subjected to abnormal use or service, or its serial numbers have been altered, defaced or removed, or payment for the equipment is in default. The Company is not responsible for service to correct conditions due to misapplications, improper installation, inadequate wiring, incorrect voltage conditions or unauthorized opening of the refrigerant circuit, or for consequential damages. If the Company's equipment is installed in conjunction with cabinets, grilles, louvers, controls or other parts manufactured by others, this warranty applies only to the Company's manufactured portion of the equipment. If you have a warranty claim, notify your installer promptly. If he doesn't take care of your claim, write to Heat Controller, P.O. Box 1089, Jackson MI 49204. Enclose a report of inspection by your installer or service person. Include model number, serial number, and date of purchase. This warranty applies only to the original owner and only to products installed in the United States and Canada.

Repair or replacement of defective parts is the exclusive remedy under this written limited warranty or any implied warranty. Heat Controller shall not be liable for incidental or consequential damages resulting from breach of this written limited warranty or any implied warranty. Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

**Owner responsibilities are set forth in the instruction manual, read it carefully.**

# HEAT CONTROLLER, INC.

P.O. 1089, Jackson, Michigan 49204 • Telephone 517-787-2100

Form No.  
7954-1045  
03/10

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## LIMITED PRODUCT WARRANTY REGISTRATION CARD

The limited warranty for this unit begins on the date of purchase by the original consumer. Return this card or register at [www.heatcontroller.com](http://www.heatcontroller.com) within 90 days to record the date of purchase. If you don't register, the warranty begins on the date of shipment from the factory and you may not receive the benefit of the entire warranty term. Model and serial numbers can be found on the unit. If you have any questions as to the location of these numbers, ask your installer.

By signing below, the purchaser acknowledges that he or she has read the limited warranty for this unit.

**Tear off and mail this card only. Retain the warranty for your records.**

\_\_\_\_\_  
Purchaser's Signature—Read the warranty before signing

\_\_\_\_\_  
Purchaser's Name (Please Print)

\_\_\_\_\_  
Purchaser's Address

\_\_\_\_\_  
City State Zip Code

\_\_\_\_\_  
Where Purchased Address

# LIMITED PRODUCT WARRANTY

\_\_\_\_\_  
Model Number

\_\_\_\_\_  
Serial Number

\_\_\_\_\_  
Date of Purchase

**Complete this card and  
mail immediately or  
register at  
[www.heatcontroller.com](http://www.heatcontroller.com)**

Form No. 7954-1045

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